

TeamSystem Group
DPA - SPECIAL CONDITIONS
REVISO

These special conditions are an integral and substantial part of the Master Data Processing Agreement TeamSystem ("MDPA") in force between the Client, as identified in the Order relating to this product and the Provider as identified below, in relation to the processing of the Clients Personal Data made by the Provider for the purpose of providing the services envisaged by the General Terms and Conditions of License of the product in question.

Although not expressly provided for in them, the provisions and definitions provided for in the MDPA and in the Contract are applicable, which are here fully understood.

Product	REVISO
Provider	TEAMSYSTEM SPA or the different company of the Group indicated in the Contract
Purpose	Provision of the Services by the Provider to the Client and technical support in that respect
Product delivery type	CLOUD SAAS
Categories of Personal Data	<p>For the purposes of the provision of the Services under the General Conditions, the Provider may process the following categories of Personal Data provided, stored, transmitted, or created by the Client, or by the End User in the context of the use of the Product:</p> <ul style="list-style-type: none"> ● Identifying Data ● Financial Data ● Commercial Data ● Log data in the system and in the applications. <p>The Application does not provide functionality for the processing of particular categories of data and judicial data (articles 9 and 10 of the GDPR).</p>
Categories of Interested persons	<p>In providing the Services, the Provider may process Personal Data provided, transmitted, stored, or created by the Client, or by the End User in the context of the use of the Service resulting from assistance operations in relation to the same Services, related to the following categories of Interested</p> <ul style="list-style-type: none"> ● Clients natural persons ● Suppliers natural persons ● Couriers natural persons ● Employees <p>Third parties natural persons reported in the documentation (ie in billing).</p>
Main processing activities	<p>The Provider processes the Personal Data provided, stored, transmitted, or created by the Client, or by the End User in the context of the use of the Service resulting from assistance operations, where this is strictly necessary for the provision of the Services requested by the Client and identified in the General Terms and Conditions of license of the product in question.</p> <p>The treatment will be carried out in compliance with the provisions of the MDPA.</p>
Location of data storage	<p><u>Cloud SaaS</u>: the Provider declares that the servers are located at Microsoft Azure within the European Union (and more precisely in the MS Azure West Europe and North Europe data centers).</p>

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DATA SHEET PERSONAL DATA

Third party suppliers processing personal data of the Client / Final User in the context of the Service	<p>Reviso uses the following Data Sub-Processors. Not all of these are situated in the EU. In using these services some personal data will be processed outside the EU, mainly in the USA. All of these suppliers are providing their service in the EU, and therefore they are all complying with GDPR either through direct implementation of GDPR rules and procedures or through the EU-US Privacy Shield.</p>			
	Supplier	Website	What data?	Location
	MS Azure	azure.microsoft.com	Storage	EU
	Amazon Web Services	aws.amazon.com/	Storage	EU and US
	Atlassian	jira.atlassian.com	Dev and bug Project management	EU and US
	Cloudamqp	www.cloudamqp.com	Message bus	EU
	Cloudmailin	www.cloudmailin.com	Handles incoming emails with documents	EU
	Heroku	www.heroku.com	PDF and html converter	EU and US
	intercom	www.intercom.io	Support communications	EU and US
	Mailchimp	www.mailchimp.com	Marketing email campaign tool	EU and US
	Mixpanel	www.mixpanel.com	Website analysis tool	EU and US
	Compose	www.compose.com	Mapping of bank data and webhooks etc to agreement numbers	EU and US
	Rapid7	www.rapid7.com	Logs	EU and US
	Sendgrid	www.sendgrid.com	Sends email from our own system	EU and US
	Sentry	www.sentry.io	Surveillance and alerts	EU and US
	Uservoice	www.uservoice.com	User satisfaction tracking	EU and US
Hetzner	www.hetzner.com	Backup	EU	

[ONLY FOR AGREEMENTS TO BE SIGNED]

Client	[Provider]
Name and Surname:	Name and Surname:
Title:	Title:
Signature:	Signature:
Place and date:	Place and date: